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Wavenet Group



RINGCENTRAL
RINGEX



BRINGING TEAMS AND CUSTOMERS TOGETHER ON A SECURE AND RELIABLE CLOUD COMMUNICATIONS PLATFORM

Technological advances have transformed how businesses work with others, but it's not only digital transformation that has been driving this change. As of 31 January 2027, Openreach will turn off ISDN and analogue PSTN services. PSTN telephone networks will be switched off, and Voice over Internet Protocol (VoIP) networks will replace legacy PSTN services, furthermore adjusting how businesses stay connected.

What is RingCentral RingEX?

Daisy has selected RingCentral to address the key issues businesses are currently facing.

RingCentral is the industry leader in cloud communications, enabling organisations to provide exceptional customer experiences through connected, empowered and engaged employees.

RingCentral RingEX (Message, Video, Phone) is an industry-leading business communications platform with integrated instant messaging, video conferencing, and cloud PBX. Empowering businesses to streamline internal collaboration and better connect with their customers.

What does RingCentral RingEX deliver?

Combining the best in UCaaS and CCaaS telecommunications, RingCentral provides cloud-based phone solutions, contact centre, video and call recording, mobility, SMS and omnichannel functionality.

RingCentral RingEX meets the needs of modern businesses to embrace a future fit technology stack, enable remote working, reduce costs and exceed customer expectations. This solution seamlessly integrates all your essential business applications and allows customers to communicate, collaborate and connect in the way they want - on any device, anywhere, anytime.

Why RingCentral?

- Seamless team collaboration
- World-class security and reliability
- RingCentral is a leader in the 2023 Gartner® Magic Quadrant™ for UCaaS
- A leader in ESG, in 2022, RingCentral received a rating of AA (on a scale of AAACCC) in the MSCI ESG (Environmental, Social, and Governance) Ratings assessment
- A fully featured stand-alone offering, but it can also be used to complete a Microsoft Teams environment. This also provides a choice for Mitel MiVoice Business customers wanting to adopt a public cloud UCaaS solution



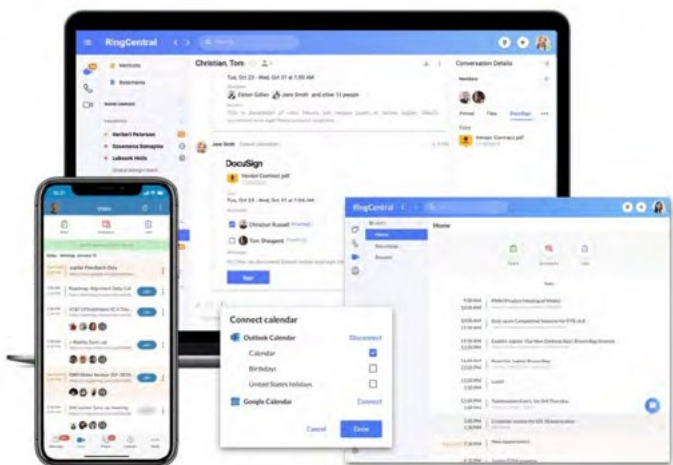
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RINGCENTRAL RINGEX

RingCentral RingEX provides:

- A unified, collaborative hub for team messaging, video meetings and telephony
- Enterprise-grade security and unmatched reliability with a 99.999% uptime SLA
- A global footprint across more than 40 countries
- 250+ out-of-the-box integrations with business apps and open APIs for custom needs
- Simple and centralised web-based user and system administration
- Advanced analytics and insights
- Access from anywhere on your device of choice - desktop, tablet, or mobile
- Cloud-based communications where the entire infrastructure will reside in secure, redundant, and geographically distributed data centres, which are managed 24/7 (providing carrier-grade reliability), eliminating the need for PBX hardware, wiring and maintenance



RingCentral is recognised as a leader in the industry:



A leader in the 2023 Gartner® Magic Quadrant™ for UCaaS



Peer Insights Customers' Choice - 2021



Ranked #1 in 2020 Frost & Sullivan UCaaS RADAR



IDC MarketScape names RingCentral a Worldwide Leader for UCaaS Service Providers for Enterprise and SMB - 2021



#1 in Omdia UCaaS North America Scorecard for fourth year in a row



Total Economic Impact of RingCentral Contact Centre

Why Daisy?

- Daisy has more than 30 years' of experience in delivering unified communications solutions for UK customers across every industry sector
- As a diamond partner in the RingCentral Reach™ partner program and a Certified Delivery Partner for RingCentral in the UK, and globally, we are able to understand large-scale, complex enterprise needs and create bespoke solutions to address technical design, implementation, network services, and training
- In addition to providing a leading public cloud solution with RingCentral, our customers can benefit from the full range of Daisy solutions. Whether that be an upgrade to fibre connectivity, replacement of WLR assets or a mobile solution to support your hybrid working requirements, our specialists can provide a full-service wrap to suit your needs
- Skills and expertise - support from a large number of skilled engineers and consultants
- Experienced in public sector deployments and we are registered on many PSNframeworks as preferred suppliers

Have you thought about?



Connectivity

Connectivity – We can also help you with cost-effective, connectivity. Our SD-WAN and MPLS-based networks deliver a quality of service over the core network so that applications and data can be prioritised according to the importance of the business



Unified Communications

Mobile – We have the most competitive commercials for mobile solutions in the marketplace today for devices, smartphones and accessories that suit you and mobile device management (MDM) solution



Unified Communications

Training – our in-house experts at Daisy will tailor and deliver a training package designed to help your staff use the technology effectively so that your business is solutions you implement



Find out more about RingCentral RingEX, speak to one of our sales specialists today:

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