

# Microsoft Surface Go 4

## Security, flexibility, and durability for your frontline

**Surface Go 4** is the reliable and portable 2-in-1 built for frontline workers. The full Windows 11 Pro experience pairs with a flexible design that meets the demands of any job, anywhere. Whether your employees guide purchases at a kiosk, deliver bedside patient care, manage field operations, or staff call centers, improve their productivity with durable, easy-to-handle devices that flex to fit any setting.

### DURABILITY AND QUALITY FOR FRONTLINE

Our most portable business laptop and tablet helps employees speed through tasks from anywhere on devices tested for the durability and reliability frontline settings demand.

### PRODUCTIVITY AND PERFORMANCE FOR EVERY TASK

Deliver the performance your workers need in an ultra-portable package with a full Windows 11 Pro experience and hardware that supports collaboration from anywhere.

### FLEXIBILITY TO GET THE JOB DONE

The flexibility of our pioneering 2-in-1 form factor ensures teams can power through tasks on a full Windows 11 laptop, handwrite notes using Surface Pen,<sup>1</sup> and run video consultations with Microsoft Teams.

### MAXIMIZING SECURITY FROM THE OFFICE TO THE FIELD

Give your IT team peace of mind with Secured-core PCs as they save time and budget through streamlined deployment, modern management, and built-in, chip-to-cloud security.<sup>2</sup>



Crystal-clear calls with 2W stereo speakers featuring Dolby® Audio™ Premium, far-field Studio Mics, and 1080p HD cameras

Replaceable hardware including the motherboard, battery, and more<sup>3</sup>

Fast, fluid typing with Surface Go Signature Type Cover<sup>1</sup>



Compatibility with ruggedized cases and vehicle mounts<sup>1</sup> for mobile work or tough job sites

All-day battery life up to 12.5 hours<sup>4</sup> and Fast Charging through Surface Connect or USB-C<sup>5</sup>

Thin, durable, and light design at only 1.15 lbs (521 g)<sup>6</sup>



Microsoft 365 Frontline<sup>2</sup> and passwordless authentication with NFC

#### Disclaimers

<sup>1</sup>Sold separately.

<sup>2</sup>Some cloud-enabled features and functionality require paid subscription and/or qualifying license.

<sup>3</sup>Customer Replaceable Units (CRUs) are components available for purchase through your Surface Commercial Authorized Device Reseller. Components can be replaced on-site by a skilled technician following Microsoft's [Service Guide](#). Opening and/or repairing your device can present electric shock, fire and personal injury risks and other hazards. Use caution if undertaking do-it-yourself repairs. Device damage caused during repair will not be covered under Microsoft's Hardware Warranty or protection plans. Availability of replaceable components and service options may vary by market and/or at initial product launch.

<sup>4</sup>Battery life varies significantly based on device configuration, usage, network and feature configuration, signal strength, settings and other factors. See <https://aka.ms/SurfaceBatteryPerformance> for details.

<sup>5</sup>Fast Charging is supported on Surface Go 4 when used with a power supply or USB Type-C PD charger rated at 60W or higher, sold separately (Fast Charging not supported with in-box PSU).

<sup>6</sup>Weight not including Surface Go Type Cover.



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<b>PROCESSOR</b>	Intel® Processor N200	<b>SECURITY</b>	Hardware TPM 2.0 chip for enterprise-grade security and BitLocker support Enterprise-grade protection with Windows Hello face sign-in Windows 11 Secured-core PC
<b>GRAPHICS</b>	Intel® UHD Graphics	<b>CAMERAS</b>	1080p Full HD front-facing camera 8 MP 1080p Full HD rear-facing camera Windows Hello face authentication camera
<b>MEMORY AND STORAGE<sup>1</sup></b>	Memory options: 8GB LPDDR5 RAM  Storage options: UFS Drive: 64GB, 128GB, 256GB	<b>AUDIO</b>	Dual far-field Studio Mics with Voice Clarity <sup>5</sup> 2 W stereo speakers with Dolby® Audio™ Premium
<b>DISPLAY</b>	Touchscreen: 10.5" PixelSense™ Display Resolution: 1920 x 1280 (220 PPI) Aspect ratio: 3:2 Contrast ratio: 1500:1 Color profile: sRGB and Enhanced Individually color-calibrated display Touch: 10 point multi-touch Corning® Gorilla® Glass 3 Brightness: 350 nits (typical)	<b>PORTS</b>	USB-C® 3.1 (data, DisplayPort and charging) MicroSDXC card reader 3.5 mm headphone jack Surface Type Cover port Surface Connect port
<b>SIZE AND WEIGHT<sup>2</sup></b>	Length: 9.65 inch (245 mm) Width: 6.9 inch (175 mm) Height: 0.33 inch (8.3 mm) Weight: <sup>3</sup> 1.15 lbs (521g)	<b>NETWORK AND CONNECTIVITY</b>	Wi-Fi 6: 802.11ax compatible Bluetooth® Wireless 5.1 technology
<b>BATTERY LIFE<sup>4</sup></b>	Up to 12.5 hours of typical device usage		



## Disclaimers

<sup>1</sup>System software uses significant storage space. Available storage is subject to change based on system software updates and apps usage. 1 GB = 1 billion bytes. 1 TB = 1,000 GB. See [Surface.com/Storage](https://surface.com/storage) for more details.

<sup>2</sup>Might vary depending on manufacturing processes.

<sup>3</sup>Weight not including Type Cover.

<sup>4</sup>Testing conducted by Microsoft in May 2023 using preproduction Windows 11 software and preproduction Surface Whiteby Intel® Processor N200, 128 GB, 8 GB RAM devices. Testing consisted of full battery discharge with a mixture of active use and modern standby. The active use portion consists of (1) a web browsing test accessing eight popular websites over multiple open tabs, (2) a productivity test utilizing Microsoft Word, PowerPoint, Excel, OneNote and Outlook, and (3) a portion of time with the device in use with idle applications. All settings were default except screen brightness was set to 150 nits with Auto-Brightness and Adaptive Color disabled. Wi-Fi was connected to a network. Tested with Windows 11 Version 10.0.22621.1485 (22H2). Battery life varies significantly with settings, usage, and other factors.5HDR requires HDR content and enabling HDR in device settings.

<sup>5</sup>Voice Clarity requires Windows 11 and is available in apps which use integrated device microphones and use certain Windows audio processing modes.



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## PEN AND ACCESSORIES COMPATIBILITY

Pen Compatibility:  
Designed for Surface Pen,  
Microsoft Classroom Pen 2,  
Microsoft Business Pen<sup>6</sup>  
Integrated magnetic storage with  
Surface Pen<sup>6</sup>  
Supports Microsoft Pen Protocol  
(MPP)

Keyboard compatibility:  
Surface Go Signature Type Cover  
Surface Go Type Cover

## SOFTWARE

Windows 11 Pro  
Preloaded Microsoft 365 Apps<sup>7</sup>  
Microsoft 365 Business Standard,  
Microsoft 365 Business Premium,  
or Microsoft 365 Apps 30-day trial<sup>8</sup>

## ACCESSIBILITY

Compatible with Surface Adaptive  
Kit<sup>9</sup>  
Compatible with Microsoft  
Adaptive Accessories  
Includes Windows Accessibility  
Feature – Learn More [Accessibility  
Features | Microsoft Accessibility](#)  
Discover more Microsoft  
Accessible Devices & Products  
– [Accessible Devices & Products  
for PC & Gaming | Assistive Tech  
Accessories – Microsoft Store](#)

## SUSTAINABILITY

[Sustainable Products & Solutions |  
Microsoft CSR](#)

## SERVICEABILITY

Replaceable components  
include:<sup>10</sup>  
Display  
Battery and back cover  
Kickstand  
Hinge  
Motherboard  
MicroSDXC card reader  
Type Cover connector  
Front camera  
Rear camera  
Windows Hello camera  
Speakers

## EXTERIOR

Casing: Magnesium  
Colors: Platinum  
Physical Buttons: Volume, Power

## KICKSTAND

Kickstand with 165 degrees full  
friction hinge

## SENSORS

Ambient light sensor  
Accelerometer  
Gyroscope  
Magnetometer  
NFC

## WHAT'S IN THE BOX

Surface Go 4  
24W Power Supply  
Quick Start Guide  
Safety and warranty documents

## WARRANTY<sup>11</sup>

1-year limited hardware warranty

## BATTERY CAPACITIES<sup>2</sup>

Battery capacity Nominal (Wh) 29  
Battery capacity Min (Wh) 28

### Disclaimers

<sup>2</sup>Might vary depending on manufacturing processes.

<sup>6</sup>Sold separately.

<sup>7</sup>Requires license or subscription (sold separately) to activate and use.

<sup>8</sup>Activation required. If your device is managed by your organization's IT department, contact your IT administrator for activation. After 30 days, you will be charged the applicable monthly or annual subscription fee. Credit card required. Cancel any time to stop future charges. See <https://aka.ms/m365businesstrialinfo>.

<sup>9</sup>Keycap labels can fit on the keys on the Surface Go Type Cover and Surface Laptop Go, but will require a more precise application due to the key size.

<sup>10</sup>Customer Replaceable Units (CRUs) are components available for purchase through your Surface Commercial Authorized Device Reseller. Components can be replaced on-site by a skilled technician following Microsoft's [Service Guide](#). Opening and/or repairing your device can present electric shock, fire and personal injury risks and other hazards. Use caution if undertaking do-it-yourself repairs. Device damage caused during repair will not be covered under Microsoft's Hardware Warranty or protection plans. Availability of replaceable components and service options may vary by market and/or at initial product launch.

<sup>11</sup>Microsoft's Limited Warranty is in addition to your consumer law rights.

