



DIRECT2 FOR
MICROSOFT
TEAMS ROOMS

POWERING PRODUCTIVITY IN A HYBRID WORK WORLD



Unified Communications

Hybrid work will lead to dispersed teams, and a sustainable demand for hybrid meetings. Businesses must equip their office spaces to enable hybrid meetings across all types of interactions.

Direct2 for Microsoft Teams Rooms delivers the best Teams experience in a meeting space, designed to reduce the barriers between spaces, places, and people so everyone has a seat at the same virtual table, no matter where they work.

As we embrace the hybrid work model, traditional tools are no longer adequate for productivity, inclusivity, and growth. With Microsoft Teams Rooms, we're empowering your workforce to thrive in the hybrid work world.

- Employees spend **80%** of their time collaborating
- **73%** of employees want flexible remote work options to stay
- **66%** of leaders say their company is considering redesigning office space for hybrid work

What does Direct2 for Microsoft Teams Rooms deliver?

Turn any room into an easy-to-use and inclusive meeting space where everyone can fully participate from anywhere.

Inclusive: Provides an inclusive and interactive meetings experience for everyone, regardless of where they are. High quality audio and video so everyone feels seen and heard.

Easy to use: Deliver consistent Teams experiences designed to make collaboration easy and hassle-free. Join in seconds with less devices: one touch join, touch-free with proximity join and voice controls.

Flexible: Turn any shared space into a Teams room with a wide selection of devices to fit every need and budget. Flexibility to join meetings from other services (like Cisco, Webex or Zoom).

Secure & scalable: Keep devices secure, reliable and up to date with rich management capabilities and powerful analytics. Enhanced manageability reduces support costs for on-site visits to debug, diagnose, and update peripherals.



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The optional managed service provides:

- Proactive operational efficiency - AI automates updates, problem detection, resolution at scale
- Multi-layer security - Threat protection and verified updates limit vulnerabilities
- Built-in best practices - Best practices grounded in knowledge from thousands of endpoints and dedicated room experts
- Enhanced Insights - Enhanced Insights through correlated data across your room landscape

How does it work?



To complement the Teams Rooms solution, Daisy offer the following support options:

Warranty Service

Applied to all Teams Rooms solutions, Daisy will manage the manufacturer warranty process on your behalf.

Remote Managed

Daisy provides a parts replacement service and extensive remote support from Teams Rooms specialists to quickly react to incidents and reduce downtime.

Remote Managed with Engineering

This support level covers all elements in the Warranty and Remote Managed packages with the added benefit of access to on-site engineering support and an annual preventative maintenance visit.

Daisy Training

Our training courses provide users with the knowledge and skills to confidently manage their meetings, whilst ensuring, that all participants have an inclusive and reliable experience.

Training will include:

- Schedule and join meetings
- Manage meetings
- Use of whiteboard, screen sharing, captions and transcripts
- Control of camera and audio settings
- Adjust settings text, contrast, and colour correction
- Use of Bluetooth and wireless devices
- Best practice of meeting etiquette and keeping attendees engaged



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Why Daisy?

- Daisy has more than 30 years' experience of delivering unified communications solutions for UK customers across every industry sector
- End-to-end expertise – from business strategy to end-user support
- Skills and expertise – support from a large number of skilled engineers and consultants throughout the UK
- Our Microsoft Gold Partner status assures you of tier one expertise and support from Microsoft Certified Professionals who can help discuss your requirements and ensure that you get a solution that's the best possible fit for your organisation
- Daisy MyAccount online portal provides you with simple cost control
- Experienced in public sector deployments and we are registered on many PSN frameworks as preferred suppliers
- We can wrap this solution into any of our other products and services. Whether that be a Microsoft calling plans replacement product like Direct Routing for external Teams calling or a mobile solution to support your hybrid working requirements, our specialists can provide a full-service wrap to suit your needs



Connectivity

Have you thought about...?

We can also help you with cost effective, manageable and flexible connectivity. Our SD-WAN and MPLS-based networks deliver quality of service over the core network so that applications and data can be prioritised according to the importance within the business.



Mobile

We have the most competitive commercials for mobile solutions in the marketplace today for devices, smartphones and accessories with flexible payment methods that suit you, and mobile device management (MDM) solution.



Lines & Calls

We have a range of Direct Routing products which provide a cost effective alternative to Microsoft Calling Plans and also additional capabilities including integrations with existing PBX's.

In partnership with:

Microsoft
Partner

Gold Cloud Platform
Gold Datacenter
Gold Cloud Productivity
Gold Enterprise Mobility Management
Gold Windows and Devices



Yealink
EASY VOIP



Find out more about Direct2 for
Microsoft Teams Rooms, speak to
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