



**daisy.**

DIRECT ROUTING  
FOR TEAMS

# A FLEXIBLE CLOUD SERVICE FOR VOICE MAXIMISES VALUE FROM YOUR TEAMS ENVIRONMENT



Lines & Calls

## What is Direct Routing for Teams?

There are two ways of making calls from Microsoft Teams; you can either use a Microsoft Calling Plan, which is often expensive and inflexible or by using Direct Routing for Teams.

Direct Routing for Teams is the flexible, accessible and cost-effective alternative to Microsoft Calling Plans allowing you to make calls external to your business from Microsoft Teams.

Gamma has built a bespoke Direct Routing for Teams architecture to enable full voice capability natively into Microsoft Teams. If you are using Microsoft Teams as your unified communications tool, then you can implement Direct Routing.

Our Direct Routing for Teams solution doesn't require any onsite hardware and is delivered over Tier-1 carriergrade infrastructure and is fully compliant with Microsoft's specifications.

## Enhance value from your Teams environment

Ensure your business is not left behind as Microsoft phases out Skype for Business.

Direct Routing for Teams allows you to maximise existing 365 license costs with per-user pricing – simple and intuitive for any Microsoft Teams user.

There are two licence packages which enable users to access Direct Routing via Microsoft Teams. It allows users of Microsoft Teams with an E3 + Microsoft 365 Business Voice without Calling Plan licence or an E5 Licence to make calls.

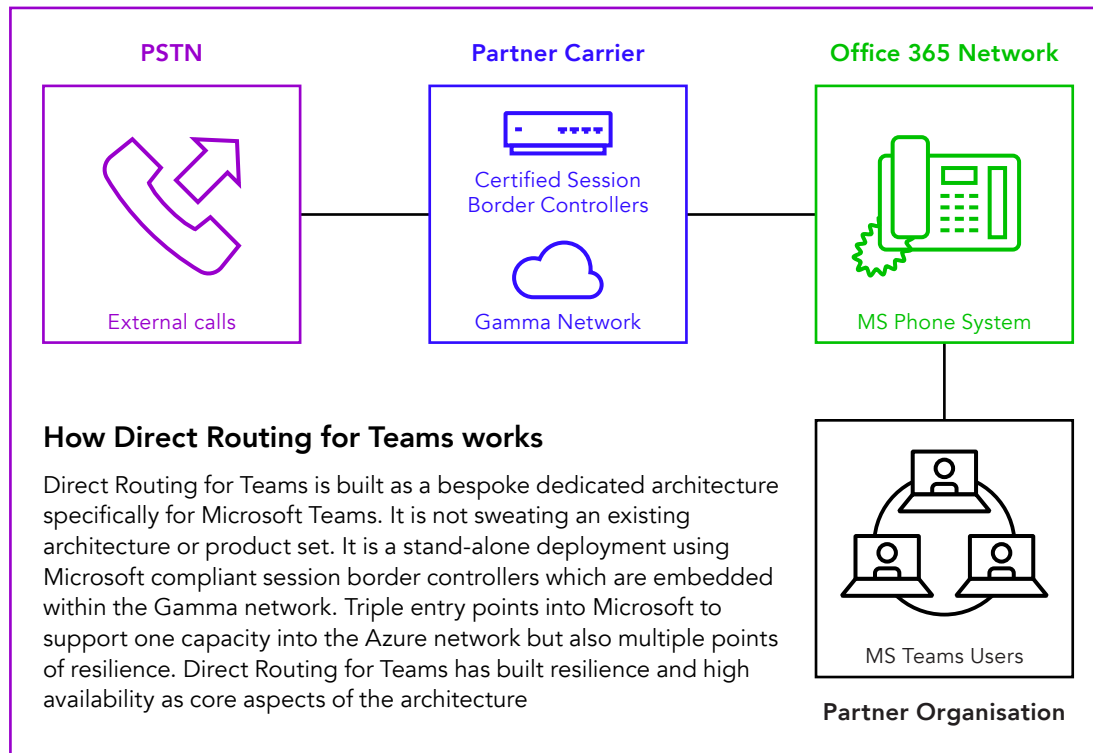
We will ensure a seamless transition when connecting any Microsoft Teams user to voice, whether you are migrating from an onsite PBX, an alternative VoIP product or Skype for Business.



## DIRECT ROUTING FOR TEAMS

### Benefits of Direct Routing for Teams

- No capex or set up costs
- No need to buy hardware or virtualised software
- A cloud delivery on a per-user basis
- High availability means a highly resilient architecture
- Sip Trunk Call Manager automatically built in
- Added Business Continuity functionality
- Maintain your existing voice service
- Fraud management automatically built in
- Automated provisioning
- Call barring / Set spend limits
- Flexible call bundles
- NGN termination – easy administration of your number estate
- QoS



Find out more about Daisy Direct Routing for Teams, speak to one of our sales specialists today:

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