



Mobile

- **Innovative mobility management solutions** improving **productivity and security.**

Meeting the challenges of today's agile workforce

Smartphones, tablets and laptops – the number of ways to keep people connected is ever increasing. Today's employees expect seamless access to their work, email and documents from anywhere and on any device in a way that suits them.

Delivering a modern approach to mobile productivity

Daisy Mobile-as-a-Service is a managed end-to-end solution designed to support all aspects of the mobile device journey from procurement of devices, configuring devices and rollouts to onboarding and ongoing lifecycle account management.

Samsung Knox delivered by Daisy gives you a diverse set of tools for managing mobile environments, comprising an innovative combination of mobile application and device management options, with flexibility in managing and securing mobile productivity.

We provide the data protection your business requires while giving your employees access to the tools that make them more productive.

This fully managed solution enables you to outsource the cost of supporting your mobile fleet and mobility expertise to Daisy - based on a single cost per user per month. This service is tailored to your needs with a selection of mix-and-match service modules that allow them to outsource certain tasks while keeping others in-house if required.

Delivered by Daisy

Daisy enables a richer experience by bringing together the latest hardware, software, mobile network tariffs, lifecycle and Mobile Device Management (MDM) services into one enhanced launch process. We remove the hurdles you may face with the MDM enrolment process and help you generate a quicker return on your investment with an effective and refined level of service.

What does this service deliver?

Device Procurement and Mobile tariffs

Devices are supplied in accordance with your approved purchasing procedures and from a pre-agreed catalogue of authorised devices. Should any authorised device reach end-of-life during the term of the service, we will advise of suitable replacements and provide you with competitive tariffs and rates.

Device Staging

Daisy provides remote device set-up, whereby we fully configure your devices in accordance with your management, security and application policy before the device is shipped to the end-user. This service applies for new and replacement devices and includes adding the device and user details onto the MDM platform.

Onboarding

A fully managed migration and implementation service encompasses data cleansing to establish an accurate inventory when transitioning to a new provider. Also incorporates device staging, MDM set-up and the physical port of a customer onto a new mobile provider.

Lifecycle Management

Complete lifecycle management of a device, including purchasing, delivery, management, replacement, refurbishment for further use by another user, device decommissioning and recycling.

Inventory and connection management

We maintain an accurate inventory of mobile assets, the operational and contractual state they are in, locations and owners. We also ensure that spare devices and numbers are used where possible, rather than taking out a new connection.

Mobile Device Management

Our services include selection, installation, and operation of a cloud platform for unified mobile device management.

We can also take over the daily administration of your existing MDM set-up – both options give you the benefit of deploying, managing and securing all mobile devices centrally, regardless of type or operating system.

MyAccount Self Service

This is the central repository for all user billing information. All customers have self-serve access, however as part of our managed service, we can maintain changes including cost centre information.

Service Desk

The Daisy managed service desk provides a single point of contact for multiple services. The service desk is available 24/7 and customers can report any issues with the service at any time via phone, email, or web portal. All calls are logged, allowing detailed reporting and customer tracking of progression at every stage.

Secured by Knox

Secure

Samsung Knox secures your device in every layer and at all times. So you can focus on your business no matter what.

Deploy

Deployment and configuration made easy. As soon as they are powered on, work devices are automatically provisioned, right out of the box.

Manage

With features built to manage all stages of your customer's device life cycle, ensure their devices for work are always under IT control. Anytime, anywhere, and in any industry.

	Knox Suite	Knox Platform for Enterprise	Knox Mobile Enrolment	Knox Manage	Knox E-FOTA
Secure	End-to-end device security				
	Advanced and ever-evolving security				
	Samsung's security governance				
 enabled by default on Samsung devices					
Deploy	Automated device provisioning	•		•	•
	Mandatory EMM enrolment/configuration	•		•	
	Fit for purpose with ease	•	Via EMMs	•	
Manage	Wide range of IT policies and devices	•	Via EMMs	•	
	Complete OS update management	•			
	Available through various partner solutions	•	•	•	•

Meeting your Business Challenges

- Increase security and compliance enforcement
- Reduce the cost of supporting mobile assets
- Enhance application and performance management
- Ensure better business continuity
- Increase productivity and employee satisfaction

Why Mobile-as-a-Service?

- Proven approach to cloud-based mobility management
- Powerful management and security to address the full mobility lifecycle
- Seamlessly integrates with all of your existing infrastructure
- Simple and fast with an exceptional customer experience

Why Daisy Mobile-as-a-Service?



Managed for you: utilise Daisy's experienced configuration team and save on a substantial outlay in time and resources that a large in-house deployment would require.



Minimise risk: with extensive experience and structured processes, Daisy deployments reduce risk and ensure a smooth rollout to minimise any disruption to business-as-usual that can come with new technology.



Performance ready: the Daisy service adds immediate value by arriving 'ready' for staff to use, with no set up required.



Mobile Device Management: the Daisy option to enrol MDM on deployment can enforce company security policies such as login passwords, or enable the capability to wipe the device if it's lost or stolen, protecting data from the outset
Protect your investment: installing screen protectors, asset tagging devices, recording details for inventory and ensuring staff have important information delivered with your devices, all help to protect your investment.

To find out more about **Daisy Mobile-as-a-Service**, speak to one of our mobile specialists today:

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