

Alert

24 March 2020

MBORC declaration for all Openreach products

This MBORC declaration notification is issued as a special message to all Openreach customers due to the impact of COVID-19 in the UK

Due to the effects of extensive Government restrictions across the UK, Openreach's day-to-day operational activities are seriously impacted.

Openreach is therefore declaring MBORC for provision, repair, missed appointments and the availability of appointments, on a national basis, for all SD SAM patches and FND operational areas.

The affected products are as follows:

- GEA (FTTC (including Gfast), FTTP (including Fibre-on-Demand), GEA Cablelink
- SOGEA / SOGfast
- LLU MPF and SMPF, tie cables and PoP delivery
- Access Locate PoP delivery
- WLR (PSTN, ISDN2, ISDN30)
- Ethernet: EAD, EBD, Cablelink, Street Access, CCTV access, Broadcast Access, WES/WEES/BES (repair only), TDM Access Service
- Optical (OSA and OSEA), ONBS
- Dark Fibre X (DFX)
- Mobile Infill Infrastructure Solution
- PIA: verification, acceptance and completion of network adjustment orders
- New Sites

This declaration will take effect from 23:59 24 March 2020.

We'll continue to monitor the situation, and we'll keep you updated.

Regards

Openreach Communications

<http://www.openreach.co.uk>