



daisy.

CORPORATE SERVICES

# WORKING TOGETHER

## TO IMPROVE ORGANISATIONAL RESILIENCE



Cybercrime is a game changer for organisational resilience. Not only does it make business-wide incidents far more likely, but the spread and impact of a cyberattack are more difficult to assess.

Daisy's eBackup solutions can help you protect and recover your data appropriate to the requirements of your business. Our Safe Haven service can deliver on or offsite cyber response management to help you continue working in a clean environment. But, it is also important for job roles aligned to resilience across your business to work together effectively.

Not being prepared will impact the organisation severely, so a shared understanding and planning across the functions of risk management, business continuity, information security and IT has never been more important.

### ROLES WITH A COMMON PURPOSE, OFTEN HAVE A LACK OF COMMUNICATION BETWEEN THEM



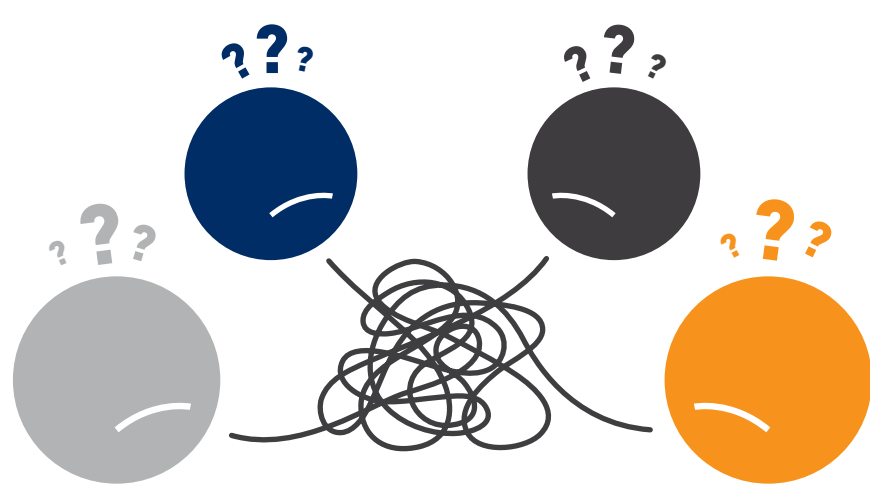
Each of these four individual functions are responsible for steering an organisation clear of threats and recovering it in the event an incident does happen. These could be whole teams or departments, individuals holding the role as a job, or within this responsibility among other roles.

### THE BARRIERS TO WORKING TOGETHER FOR IMPROVED OPERATIONAL RESILIENCE



These factors mean each function has different perspectives, different motivations and different priorities

### THE RESULT IS INEFFECTIVE COMMUNICATIONS DURING NORMAL BUSINESS...



The functions aren't working together – they are requesting occasional information from one another, with sporadic communications to achieve specific goals (e.g. a report) but not planning together to build resilience

### ... AND NOT WORKING EFFECTIVELY TOGETHER DURING AN INCIDENT



Each function has a different response mechanism, a different plan and different escalations

### BRIDGING THE GAP FOR A RESILIENT APPROACH



These functions need to work together: talk to each other, plan with each other, and share their understanding of resilience with the rest of the business

Daisy can help your organisation achieve resilience through our **award-winning continuity and availability services**, and via Business Continuity Management and IT Service Continuity consulting.

To find out more about how Daisy can help you:

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