

# BARRING PROFILE OVERVIEW

In order to fulfill and enforce set bill caps in line with the Mobile Bill Limit legislation we have outlined the applicable restrictions by breach event type. Please note that for simplicity we have tried to make the service restrictions across both O2 and Vodafone identical, however due to barring capabilities available from those networks this has not been completely possible, differences are highlighted below.

## NON-SPECIFIC BREACH

In all instances in which the cap is breached the following bars will be applied as standard, as all usage types restricted by these are chargeable in all instances:

| Vodafone         | O2                            |
|------------------|-------------------------------|
| Premium Call Bar | Adult Chat & Premium SMS Bar* |
| Premium SMS Bar  | Premium Calls Only Bar        |
| Outgoing MMS Bar |                               |

\*On O2 the premium SMS restricts MPAY services

## DOMESTIC CALL BREACH

The following bars will apply in addition to "Non-Specific Breach" restrictions when limit is breached by any of the following call event types: Landline / On Net / Cross Net / In Group / Voicemail / Directory Enquires\* / Non-Geographical\* / Video / Call Return / Other

| Vodafone          | O2                  |
|-------------------|---------------------|
| Outgoing Call Bar | Outgoing Call Bar** |

\* Service charges still apply for these call types beyond set cap value

\*\* O2's Outgoing Call Bar affects other services including GPRS and SMS

## DOMESTIC DATA BREACH

The following bars will apply in addition to "Non-Specific Breach" restrictions when limit is breached by data only event types:

| Vodafone | O2       |
|----------|----------|
| GPRS Bar | GPRS Bar |

## DOMESTIC SMS BREACH

The following bars will apply in addition to "Non-Specific Breach" restrictions when limit is breached by SMS only event types:

| Vodafone         | O2               |
|------------------|------------------|
| Outgoing SMS bar | Outgoing SMS Bar |

## INTERNATIONAL CALL (UK TO ABROAD) BREACH

The following bars will apply in addition to "Non-Specific Breach" restrictions when limit is breached by International Call event types:

| Vodafone          | O2                |
|-------------------|-------------------|
| International Bar | International Bar |

## ROAMING CALL/SMS BREACH

The following bars will apply in addition to "Non-Specific Breach" restrictions when limit is breached by the following call event types whilst user is abroad: Back to UK / In Country / In Zone / Out of Zone / SMS / Roamed Other

| Vodafone                  | O2                      |
|---------------------------|-------------------------|
| International Roaming Bar | Roaming Bar (Standard)* |
| Outgoing Roaming Bar      |                         |

\*O2's Roaming Bar affects all services whilst abroad including data

## ROAMING DATA BREACH

The following bars will apply in addition to "Non-Specific Breach" restrictions when limit is breached by data only event types whilst user is abroad:

| Vodafone         | O2       |
|------------------|----------|
| GPRS Roaming Bar | GPRS Bar |

\*O2's GPRS Bar applied when roaming will also affect data usage upon return to UK

**Please Note: Emergency services will not be restricted under any circumstances.**

## BARRING EXPLAINED

Detailed below are the listed bars by network and a summary of what services those bars will restrict:

| Vodafone Bar Description  | Vodafone Bar Summary  |
|---------------------------|---|
| Premium Call Bar          | Restricts premium calls (excluding standard Non-Geographic and Directory Enquiries)   |
| Premium SMS Bar           | Restricts SMS from and to listed premium SMS services                                 |
| Outgoing MMS Bar          | Restricts device from sending MMS messages  |
| Outgoing Call Bar         | Restricts device from making outgoing calls of any kind                               |
| GPRS Bar                  | Restricts device data capabilities (also affects roaming GPRS)                        |
| Outgoing SMS Bar          | Restricts device from sending SMS messages  |
| International Bar         | Restricts device from dialling abroad whilst in the UK                                |
| International Roaming Bar | Restricts device from making calls outside of country whilst roaming                  |
| Outgoing Roaming Bar      | Restricts device from making calls whilst roaming including in country and back to UK |
| GPRS Roaming Bar          | Restricts device data capabilities outside of UK only                                 |

| O2 Bar Description           | O2 Bar Summary  |
|------------------------------|---|
| Adult Chat & Premium SMS Bar | Restricts SMS from and to listed premium and adult content services                             |
| Premium Calls Only Bar       | Restricts premium calls (excluding standard Non-Geographic and Directory Enquiries)             |
| Outgoing Call Bar            | Restricts device from making outgoing usage of any kind. Including calls, SMS messages and GPRS |
| GPRS Bar                     | Restricts device data capabilities (also affects roaming GPRS)                                  |
| Outgoing SMS Bar             | Restricts device from sending SMS messages  |
| International Bar            | Restricts device from dialling abroad whilst in the UK  |
| Roaming Bar (Standard)       | Restricts device ability to roam, no access to calls, SMS messages or data whilst abroad        |