

YOUR ROADMAP TO BECOMING A VIRTUAL SURGERY



It's estimated that more than one-in-four GP appointments* are being wasted by problems that could have been dealt with at home. To help reduce workloads and deliver quality primary care, it's important that your practice begins to invest in virtual health technology. Here's your step-by-step guide to becoming a virtual surgery...

1

PURCHASE THE RIGHT PHONE SYSTEM

Start by investing in a flexible, reliable and affordable communications platform powered by Mitel.

2

ADD INBOUND SERVICES

Having a feature-rich call management service will help ensure you never miss your patients' calls.

4

SET UP CALL RECORDING

Review inbound call history to assess the quality of service provided to your patients and ensure compliance.

3

CHOOSE YOUR HANDSETS

Decide what features and applications your staff need from their digital handsets.

5

EMIS INTEGRATION (AVAILABLE IN 2017)

Coming soon, you'll have instant access to patient info, bespoke notes and contact history when answering a call.

6

EMBRACE VIDEO CALLING (AVAILABLE IN 2017)

Communicate with your patients via integrated video calling technology to hold virtual appointments.

To learn more about the technology needed to become a **virtual surgery**, call **0330 037 8025**