Managed
Services

Exchange Organisation Health Assessment

A poorly organised Exchange implementation can be at the root cause of a variety of performance and operational issues; mail not routing correctly resulting in frequent non-delivery reports, poor response times when opening items from a mailbox, backups reported as incomplete or failed or slow e-mail delivery times.

The Daisy Exchange organisation Health Assessment provides you with a review of the current state of the Exchange Organisation and associated Active Directory components against industry standards, Microsoft best practices and Daisy's experience.

"Optimise your email infrastructure and minimise your risks with Daisy's Exchange Health Assessment."

How You Benefit
The engagement delivers a formal report and a presentation to key stakeholders including:-

- Organisation schematic of the current Exchange environment
- Detailed description of each issue identified
- Red/amber/green impact assessment of the issues found
- Recommendations to remediate

Benefits
- Improve mail routing
- Optimise response times
- Ensure backups are completed
- Obtain an independent, fresh perspective on your Exchange health and management practices

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Service Description

On site investigation for a single Exchange organisation and up to 10 servers, consisting of a workshop run by an experienced Daisy consultant with the relevant IT staff from your team, to ensure all configuration data is captured together with in depth server investigation using built in tools as well as specialist tools.

Areas covered

- Exchange Service configuration including roles, and Internet connectivity
- Exchange Organisation Topology (Administration Groups, Storage Group and Store Configuration, Published Access)
- Security (OWA, Delegated Permissions, PKI)
- Routing (Groups, Connectors, Mail Content Control)
- Server Health (OS Information, Storage, Event Logs)
- Active Directory (Global Catalogue Configuration, Name Resolution)
- Replication and Exchange OS server configuration
- Performance log analysis for CPU, Memory, PageFile, Context switching , Network & Patching levels
- Interoperability (GalSync, Calendar F&B, Public Folder replication)
- Outlook Anywhere provision, Archiving & client configuration e.g. caching

How long will it take?

2 days on site to investigate and gather data, followed by detailed findings analysis, remediation planning, report production, and finally delivery of a presentation to key stakeholders to review the results and recommendations.

Outputs

A report containing a design schematic of the current environment together with detailed descriptions of the issues found. A RAG prioritisation of the issues will be provided with the timescales and cost estimates to remediate.

To find out more about Daisy consultancy services speak to one of our specialists today:

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